

**COMBINED AGREEMENT FOR MOVING SERVICES AND FREIGHT BILL**



**movegreen™**

CAL PUC T 190455 USDOT 72029 - Stevens Worldwide  
747 S. Kellogg Ave., Goleta, CA 93117  
Free:1.866.mv.green Phone:805.845.6600 Fax: 805.456.2074

**ORDER #**  
Order Date:

The shipper is requested to read this document carefully before signing it and ask for an explanation of anything which is not clear or is inconsistent with any previous representation made by the carrier.

**Client Information**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_  
 Moving From: \_\_\_\_\_ Moving To: \_\_\_\_\_ Email: \_\_\_\_\_  
 Pack Date: \_\_\_\_\_ Pack Time: \_\_\_\_\_ Move Date: \_\_\_\_\_ Move Time: \_\_\_\_\_ Delivery Date: \_\_\_\_\_ Delivery Time: \_\_\_\_\_

**Services Requested**

Estimated Cost of Services					
Local	# of Vans	# of Movers	Total Hours	Rate	Total
Moving					
Pack					
Unpack					
Supplies	see attached sheet				
Special Case	see attached sheet				
Valuation					
Discount					
<b>Not To Exceed Price</b> (based on the estimated cost of services, items moved, location, etc.)					
Actual Services Performed					
Start time 1: _____	Start time 1: _____	Start time 1: _____			
End time 1: _____	End time 1: _____	End time 1: _____			
Start time 3: _____	Start time 3: _____	Start time 3: _____			
End time 3: _____	End time 3: _____	End time 3: _____			
Local	# of Vans	# of Movers	Total Hours	Rate	Total
Moving					
Pack					
Unpack					
Supplies	see attached sheet				
Special Case	see attached sheet				
Valuation	see item 2 -->				
Discount					
<b>Actual Charges</b>					
<b>Subtotal</b> (Equal to Actual Charges OR the NTE Price, whichever is					
<b>Change Order for Services</b> (Breakdown on attached Order)					
<b>Grand Total</b>					

**Consumer Protection and/or Waivers**

**1. IMPORTANT INFORMATION BOOKLET**

In accordance with the rules of the California Public Utilities Commission (CPUC), before you move, the carrier (Movegreen, Inc.) is required to ensure you (the shipper) have been given the booklet, **Important Information for Persons Moving Household Goods**. You may choose not to receive a booklet from this carrier if you previously received one from another source. You are entitled to payment of \$100 from your carrier if your carrier fails to ensure that you have received the booklet before starting your move. Please initial below to acknowledge you have received the booklet from Movegreen, Inc.

\_\_\_\_\_ (initial) \_\_\_\_\_ Date

**2. COVERAGE FOR LOSS AND DAMAGE**

As explained in the "Important Information..." booklet, there are options available to cover loss or damage to your goods. These options are:  
 (1) 60 cents per pound per article -- this option provides for recovery for lost or damaged item(s) based on 60 cents times the weight of the item(s). This coverage is provided at no additional charge.  
 (2) Full Value Protection -- This option provides for recover for lost or damaged items based on current replacement value at the time of loss or damage, up to the total dollar amount of valuation declared by you. You may be charged for coverage under this option.

VALUATION OPTIONS	INITIAL CHOICE	TRANSPORATION	STORAGE-IN-TRANSIT
Basic: 60 cents/lb./art.	_____	No additional charge	No additional charge
FV - \$0 Deductible	_____	\$120 / \$10,000	\$15 / \$10,000
FV - \$250 Deductible	_____	\$40 / \$10,000	\$5 / \$10,000

**NOTICE: Coverage for loss and damage is limited to the actual cash value of losses up to the amount of \$20,000 unless the Shipper signing this contract inserts in the space below, in His (or Her) own handwriting, another value. You may be charged for coverage provided other than \$.60 per pound per article.**

Shipper hereby releases the entire shipment to a value not exceeding:  
 \_\_\_\_\_ (To be completed by shipper signing below)

**3. PARTICLE BOARD, FLOOR LAMPS & FRAGILE ITEMS**

Do to the fragile nature of particle board furniture including but not limited to desks, bookcases and entertainment centers, as well as granite, marble, glass, pictures and floor lamps, Movegreen is not responsible for any damage or breakage of such items unless such damage is due to gross negligence or mishandling of the items as determined by Movegreen or the items are properly packaged and the package is damaged..

\_\_\_\_\_ (initial) \_\_\_\_\_ Date

Method of Payment:  Cash  Credit Card

Thank you for choosing **movegreen™**

**Notes**

office move: \_\_\_\_\_ delivery: \_\_\_\_\_ weight: \_\_\_\_\_

Origin		Destination	
Driver: _____	Date _____	Driver: _____	Date _____
Shipper: _____	Date _____	Shipper: _____	Date _____



ORDER #

Order Date:

1. General Waivers: As the Client (Shipper), I understand and agree to hold harmless Movegreen, Inc. (Carrier) and all of its representatives from and against all damages, claims, losses, and expenses not occurring due to negligence on the Carrier's part, while loading and unloading of my property. I also understand it is not the Carrier's fault nor liability for any damage to boxes packed by the shipper or by water damage due to hazardous weather. Furthermore, it is the Shipper's responsibility to supply moving pads or purchase them from Movegreen when the shipper is providing the moving van. If there is a lack of moving pads on move day (as determined by Carrier), Carrier is released from any liability upon completion of job.

2. General Policies: I understand that the move may be paid with cash, credit card (Visa, MasterCard, American Express or Discover), money order, or certified check. Movegreen also accepts business checks for local moves, but does not for Long Distance Moves.

I am aware that the move must be paid in full upon completion of the move. I authorize Movegreen, Inc. to charge the bill to any credit card they have on file, and I agree to pay all the costs associated with collection of the balance due including attorney's fees, interest at the rate of 18% APR, and all court costs as well as any other fees afforded by law.

I understand the California Public Utilities Commission specifies that double-driving time shall be charged between the origin and the destination of local moves. I understand that I shall be charged for labor in quarter hour increments beyond the minimum hours. I understand that I shall be required to pay time-and-a-half for all time worked beyond 8 hours in one day. I understand that I shall be required to pay double-time for all work beyond 12 hours in one

3. Cancellation Policy: Upon accepting the terms, rates, waivers and policies of Movegreen and by providing a credit card number and/or deposit check, I secure a moving date and agree to the cancellation policies. The deposit requirement for long distance moves is 30% of the "Not To Exceed Price". If the move is cancelled within 7 days of the scheduled move date a cancellation fee will be assessed as a percentage of the Total Cost (The Total Cost is the Not To Exceed Price plus any and all Change Orders). A 25% cancellation fee will be assessed for days 7, 6 and 5 from the move date, a 50% cancellation fee will be assessed for days 4, 3 and 2 from the move date and a 75% cancellation fee will be assessed for days 1 and 0 from the move date. The cancellation charges can be avoided if the move is re-scheduled. If I do cancel the move and then re-book the move within 45 days of the original move date the full cancellation fee will be applied toward the re-booked move. I authorize Movegreen, Inc. to charge any incurred cancellation fees to my credit card or refund my deposit less any cancellation fees incurred.

4. Claims: In order to submit a claim for lost and/or damaged items, I understand that I must first pay my bill in full. I further understand that any claims must be filed in writing within nine (9) months after delivery of shipment. I agree to pay for all postage involved in filing a claim. All claims mail will be remitted to Movegreen, Inc., ATTN: Claims Department, 747 S. Kellogg Ave., Goleta, CA 93117. I understand that all claims related to phone calls will be paid for by Movegreen if I dial the toll-free number 1.866.mv.green. If I engage in any other form of communication I understand I will be responsible for any telephone connection, usage or postage fees associated with such communication.

5. Hazardous Weather: Due to the hazards associated with bad weather (wind, rain, snow, flooding, excessive heat), Movegreen, Inc. will not perform work when it is unsafe to do so. I understand this may result in having to cancel or reschedule my moving day(s) with Movegreen. Movegreen will make every effort to anticipate such conditions and provide Shipper with reschedule options. However, Movegreen, Inc. is not liable for the consequences of having to cancel Shipper's move, even if Movegreen, Inc. cannot accommodate a reschedule date for Shipper.

Movegreen, Inc. is not liable for damages resulting from hazardous weather unless appropriate and reasonable measures were not applied. If I deem and MoveGreen deems conditions safe to proceed, Movegreen will apply reasonable measures to prevent damage to Shipper's goods and property, such as covering items with pads and laying pads on entry ways, however Movegreen accepts no liability for damage to household goods, floors, carpets, etc., if such measures prove ineffective. The decision to proceed or reschedule during raining weather rests solely with the Shipper.

6. Local Move and Packing/Unpacking Policies: I understand Movegreen has a two man 2 hour minimum per van Monday - Friday and a two man 3 hour minimum per van on Saturday and Sunday. I understand Movegreen may change this policy at any time without prior notice and I, the shipper, will still be held responsible for these minimums. Furthermore, I agree to pay \$110 per hour for two men and \$40 per additional helper (per truck) needed to complete the move specified in the original Estimate. Packing and Un-Packing rates are \$45 per helper per hour with a 2 hour minimum. I agree to and understand billing is per day on local moves, thus at the end of each day I will pay my bill in full.

7. Long Distance Move Policies: I understand that Long Distance Move's require a deposit of 50% of the Total Cost, as defined above, prior to loading of the shipment and the remaining 50% upon completion of all services rendered in the Total Cost. Movegreen will calculate its long distance rate based the actual weight and mileage of the shipment OR on the Binding Estimate Cosf whichever agreement is signed.

8. CAL PUC required statements: EXECUTION OF THIS AGREEMENT DOES NOT EXEMPT CARRIER FROM COMPLIANCE WITH AN PROVISION OF LAW OR PUBLIC UTILITIES COMMISSION RULES OR REGULATIONS, EVEN THOUGH NOT EXPRESSLY SET FORTH IN THE AGREEMENT.

All charges include a minimum of 2 hours per van and 2 hours per mover for Local Moves and 5000 pounds for Long Distance moves. Local Moves are calculated on the basis loading and unloading time plus DOUBLE the driving time between point of pickup and delivery. Long Distance Times are calculated solely on the basis of the Total Actual Weight as signified on the Certified Weighmaster's Certificate. Tariff applying to this shipment is PUC MAX 4.

(a) No rates higher than the Maximum Fixed Rates promulgated in the California Public Utilities Commission's Maximum Rate Tariff 4 may be quoted or charged, unless an Estimate Cost of Services has been issued three (3) days or more before the day of the move. The Not To Exceed Price shall be no higher than the Estimated Cost of Services plus any Change Order of Services issued prior to signing this Agreement. The maximum charge shall be the quoted rates applied to: the number of hours, weight, or number of other units of measurement, but no higher than the Not To Exceed Price.

(b) Copies of the California Public Utilities Commission's Maximum Rate Tariff 4 are open for public inspection at the Commission's offices in San Francisco and Los Angeles at the Carrier's office: Los Angeles: 320 West 4th Street, Suite 500, 90014 (213) 576-7000

9. Issuance of Agreement for Moving Services: The CPUC requires that an "Agreement for Moving Services" be issued to you by the carrier three days or more in advance of the move. An exception to this requirement is where the arrangement to move occurs on short notice (less than 3 days). You may also choose to waive this requirement entirely, at any time prior to the move.

By signing as the shipper you are agreeing to the Policies and Procedures as stated above.

Driver: \_\_\_\_\_ Date \_\_\_\_\_ Shipper \_\_\_\_\_ Date \_\_\_\_\_